

**Texas Department of Insurance
Health and WC Network Certification & QA
Monthly Report - March 2011**

IRO Requests Received	359
IRO Reviews Completed	354
Total Number Upheld	244 (69%)
Total Number Overturned	99 (28%)
Total Number Partially Overturned	11 (3%)

Date Period	IRO Requests Received*	IRO Reviews Completed	Total Number Upheld	Total Number Overturned	Total Number Partially Overturned
11/01/1997 - March 2011	18546	17107	11162 (65%)	5267 (31%)	678 (4%)
Calendar Year 2011	938	865	602 (70%)	237 (27%)	26 (3%)
Calendar Year 2010	3626	3482	2493 (72%)	904 (26%)	85 (2%)
Calendar Year 2009	3557	3321	2417 (73%)	842 (25%)	62 (2%)
Calendar Year 2008	3226	2995	2156 (72%)	770 (26%)	69 (2%)
Calendar Year 2007	3176	2585	1832 (71%)	612 (24%)	141 (5%)
Calendar Year 2006	277	232	115 (50%)	103 (44%)	14 (6%)
Calendar Year 2005	244	234	112 (48%)	106 (45%)	16 (7%)
Calendar Year 2004	294	293	134 (46%)	138 (47%)	21 (7%)
Calendar Year 2003	562	557	252 (45%)	246 (44%)	59 (11%)
Calendar Year 2002	834	827	323 (39%)	436 (53%)	68 (8%)
Calendar Year 2001	603	555	222 (40%)	281 (51%)	52 (9%)
Calendar Year 2000	412	410	140 (34%)	236 (58%)	34 (8%)
Calendar Year 1999	417	388	170 (44%)	191 (49%)	27 (7%)
Calendar Year 1998	380	363	194 (53%)	165 (45%)	4 (1%)

* Includes IRO cases received, assigned and later withdrawn